



Return & Refund Policy of <https://www.glitterpatch.com.au/>

The rights in this policy in respect of returns, refunds and warranties are additional to statutory rights that consumers are entitled to under various Australian statutes.

Refund of goods will not be accepted for return if the goods are not faulty or if you have simply changed your mind as to your requirements; or if the goods have been purchased for a third party that no longer requires them.

Discounted items/Clearance items are not eligible for a return.

www.glitterpatch.com.au will not issue refunds for products purchased through other entities, such as distributors or retail partners.

We are unable to issue a refund without actual receipt of the item(s) or proof of received return delivery.

Returned items must be delivered to us unused, in original packaging and in the condition they were received or may not be eligible for refund or be subject to a restocking fee. We cannot be held responsible for items damaged or lost in return shipment, therefore we recommend an insured and trackable mail service.

Please allow 1-2 weeks for your return to be processed.

We aim to accept all returns. In the unlikely event that an item is returned to us in an unsuitable condition, we may have to send it back to you. All goods will be inspected on return.

Notwithstanding the rights of purchasers under Australian statutes we shall not be liable for the loss of income, profits, contracts or the like as a result of a product failure.

Please contact sales@glitterpatch.com.au for all queries regarding refunds and returns all of which will be up to the discretion of Glitterpatch.